

Table of Contents

Acronyms and Abbreviations..... 5

Introduction 8

 Objective 8

 Value 8

 Scope 8

Summary 10

Overview of the Smart Grid 13

 What is the Smart Grid? 13

 What are the Components of the Smart Grid? 16

 Why is the Smart Grid Needed? 18

 Changes Required to Enable the Smart Grid 19

Changes Brought About by the Smart Grid 23

 Benefits of the Smart Grid 24

 The Impact of the Smart Grid on Utilities and Their Customers 27

Key Smart Grid Technologies 30

 Smart Meters 30

 Two-way Communication Networks 31

 Meter Data Management Systems 33

 Energy Management and Control Technology 34

 Distribution/Substation Automation Technology 35

Gaining Customer Acceptance of the Smart Grid 37

 The Impact of Dynamic Pricing 37

 The Need for Device Automation 39

 Customer Concerns about the Smart Grid 39

 Increasing Customer Acceptance of the Smart Grid 43

Securing the Smart Grid 46

 The Need for Critical Infrastructure Protection 47

 The Importance of Energy Infrastructure 48

 Vulnerabilities in the Electric Grid 49

 Vulnerabilities Inherent in the Smart Grid 51

 Smart Grid Security Requirements 53

 Government Efforts to Protect the Smart Grid 54

Industry Efforts to Protect the Smart Grid	57
Major U.S. Smart Grid Initiatives	59
Advanced Distribution Automation	59
American Recovery and Reinvestment Act of 2009.....	59
Consortium for Electric Reliability Technology Solutions	61
Federal Smart Grid Task Force.....	62
Galvin Electricity Initiative	62
Global Intelligent Utility Network Coalition	63
GridWise	64
IntelliGrid.....	68
Smart Grid Implementation Strategy.....	69
NIST	70
Smart Energy Alliance	71
Major European Smart Grid Initiatives.....	73
ADDRESS.....	74
CRISP	75
Flex Power Grid Lab	76
GRID	76
SmartGrids European Technology Platform for Electricity Networks of the Future	77
Strategic Energy Technology Plan.....	78